

# VIP SUMMARY REPORT

## Napleton's South Orlando Chrysler Jeep Dodge

Dealer Code: 45155  
Date: 12/28/2016  
Time: 10:24 PM

Name: BLANCA SUAREZ  
VIN: 1C4NJPBA8CD579298  
Current Odometer: 57,630 miles

### Vehicle Information

Year / Model: 2012 JEEP PATRIOT SPORT FWD  
Engine: 2.0L I4 DOHC 16V Dual VVT Engine  
Transmission:  
VIN: 1C4NJPBA8CD579298  
Current Odometer: 57,630 miles  
Last Odometer and Date: 52,063 miles on 06/26/2016  
In-Service Odometer and Date: 6 miles on 03/15/2012  
Build Date: 01/10/2012  
Current Market Register: USA

### Customer Information

Name: BLANCA SUAREZ  
Preferred Name: BLANCA  
Address: 2727 N POINCIANA BLVD APT 136  
City: KISSIMMEE  
State/Province: FL, USA  
Zip Code: 347465271  
Telephone (home/mobile): (787)751-3069  
Telephone (work):  
Language Preference: n/a  
Original Owner: MISS BLANCA SUAREZ

### Warning Messages

REFER TO SPECIFIC LOPS FOR ADDITIONAL COVERAGE AND LIMITS  
WARRANTY TOWING COVERAGE IS ONLY FOR POWERTRAIN COMPONENTS.PLEASE CONTACT CROSS COUNTRY MOTOR CLUB FOR TOWING ASSISTANCE  
800-521-2779.

### Vehicle Restrictions

| Description     | Restricted LOPs | Restricted Parts | Part / LOP Description |
|-----------------|-----------------|------------------|------------------------|
| NO RESTRICTIONS |                 |                  |                        |

### Service Actions

| Incomplete Recalls          |  |  |             |
|-----------------------------|--|--|-------------|
| Recall #                    | Description                              | Part #   | Launch Date |
| S61 (**Customer Declined**) | OCCUPANT RESTRAINT CONTROLLER            | SEE RECALL NOTICE                                    | 10/01/2016  |
| Completed Recalls           |  |  |             |
| Recall #                    | Description                              | Launch Date  | Repair Date |
| N01                         | REPROGRAM OCCUPANT RESTRAINT CONTROL MOD | 06/14/2013   | 08/22/2013  |
| Open RRT's                  |  |  |             |
| None                        |  |  |             |
| DTC's Present               |  |  |             |
| ECU                         | DTC                                      | Description  |             |
| ORC                         | U0164                                    | stored - Lost Communication With HVAC Control Module |             |
| CCN                         | U0184                                    | active - Lost Communication With Radio               |             |
| TIPMCGW                     | U0164                                    | stored - Lost Communication With HVAC Control Module |             |
| Software Updates            |  |  |             |
| PCM (**Customer Declined**) |  |  |             |

### Warranty Information

Warranty coverage goes with the vehicle. Inform Chrysler of any subsequent owner's name and address changes using the Sales Tab in DealerCONNECT

| Type of Warranty           | Original                  | Deductible | Expiration | Remaining                |
|----------------------------|---------------------------|------------|------------|--------------------------|
| BASIC                      | 36 months or 36000 miles  | 0 USD      | 03/15/2015 | Expired(time)            |
| POWERTRAIN                 | 60 months or 100000 miles | 0 USD      | 03/15/2017 | 3 months or 42370 miles  |
| PERFORATION                | 60 months or 100000 miles | 0 USD      | 03/15/2017 | 3 months or 42370 miles  |
| EMISSIONS                  | 36 months or 36000 miles  | 0 USD      | 03/15/2015 | Expired(time)            |
| ADJUSTMENT                 | 36 months or 36000 miles  | 0 USD      | 03/15/2015 | Expired(time)            |
| AIR CONDITIONING           | 36 months or 36000 miles  | 0 USD      | 03/15/2015 | Expired(time)            |
| EXTENDED FEDERAL EMISSIONS | 96 months or 80000 miles  | 0 USD      | 03/15/2020 | 38 months or 22370 miles |

| WCC Code | Roadside Assistance | Towing Assistance | Master Shield | Transferable-Powertrain Warranty |
|----------|---------------------|-------------------|---------------|----------------------------------|
| 536      | No                  | Yes               | N/A           | N/A                              |

## Existing Mopar Vehicle Protection Plans

### Service Contract (1 of 1)

| Option | Name           | Deductible | Exp. Date  | Exp. Mileage  | Description   |
|--------|----------------|------------|------------|---------------|---|
| EC24N  | ESSENTIAL CARE | 0.00 USD   | 06/25/2018 | 999,999 miles | THIS OPTION COVERS OIL AND FILTER CHANGES ONLY, ADDITIONAL MAINTENANCE SERVICES ARE NOT COVERED THIS SERVICE CONTRACT OPTION IS NOT TRANSFERABLE. |

| Contract Number               | 36497927   | Effective Date / Odometer          | 06/26/2016 / 52,063 miles        |
|-------------------------------|------------|------------------------------------|----------------------------------|
| Option Sale Date              | 06/26/2016 | Contract Selling Dealer            | 45155 - NAPLETON'S SOUTH ORLANDO |
| Max. Oil Change Allowance     | 20.00 USD  | Remaining Oil Changes              | 4                                |
| Remaining Tire Rotations      | 0          | First Day Rental                   | No                               |
| Maximum Rental Amount per Day | 0.00 USD   | Maximum Rental Allowance per Visit | 0.00 USD                         |
| Towing Allowance              | 0.00 USD   | Road Hazard                        | No                               |
| Trip Interruption             | No         | Reduce Warranty Deductible         | No                               |
| Transfer Fee                  | 0.00 USD   | Cancellation Fee                   | 0.00 USD                         |
| Transferred                   |            | Status                             | 01                               |

## Service History

| Repair Date | Dealer Name                           | Service Performed                         | Odometer     | Transaction Type |
|-------------|---------------------------------------|---|--------------|------------------|
| 06/26/2016  | 45155 - NAPLETON'S SOUTH ORLANDO      | 26860303 - Oil and Filter Change - All In | 52,063 miles | SERVICE CONTRACT |
| 03/23/2016  | 45155 - NAPLETON'S SOUTH ORLANDO      | 26860303 - Oil and Filter Change - All In | 48,535 miles | SERVICE CONTRACT |
| 11/11/2015  | 45155 - NAPLETON'S SOUTH ORLANDO      | 26860303 - Oil and Filter Change - All In | 44,091 miles | SERVICE CONTRACT |
| 07/14/2015  | 45155 - NAPLETON'S SOUTH ORLANDO      | 26860303 - Oil and Filter Change - All In | 39,033 miles | SERVICE CONTRACT |
| 03/19/2015  | 45155 - NAPLETON'S SOUTH ORLANDO      | 26860303 - Oil and Filter Change - All In | 33,251 miles | SERVICE CONTRACT |
| 11/26/2014  | 45155 - NAPLETON'S SOUTH ORLANDO      | 26860303 - Oil and Filter Change - All In | 28,631 miles | SERVICE CONTRACT |
| 08/19/2014  | 45155 - NAPLETON'S SOUTH ORLANDO      | 26860303 - Oil and Filter Change - All In | 24,534 miles | SERVICE CONTRACT |
| 05/21/2014  | 45155 - NAPLETON'S SOUTH ORLANDO      | 26860303 - Oil and Filter Change - All In | 20,222 miles | SERVICE CONTRACT |
| 02/21/2014  | 45155 - NAPLETON'S SOUTH ORLANDO      | 18190301 - Module, Global Powertrain Engi | 17,882 miles | WARRANTY         |
| 02/21/2014  | 45155 - NAPLETON'S SOUTH ORLANDO      | 26860303 - Oil and Filter Change - All In | 17,882 miles | SERVICE CONTRACT |
| 08/22/2013  | 45155 - NAPLETON'S SOUTH ORLANDO      | 26860303 - Oil and Filter Change - All In | 13,370 miles | SERVICE CONTRACT |
| 08/22/2013  | 45155 - NAPLETON'S SOUTH ORLANDO      | 08N01183 - CSN N01 - Reprogram (ORC) Occu | 13,370 miles | RECALL REPAIR    |
| 07/02/2013  | 45091 - GREENWAY CHRYSLER-JEEP-DODGE, | 08600270 - Radio/Telematics Gateway Modul | 12,073 miles | WARRANTY         |
| 06/05/2013  | 79845 - SIEMENS VDO AUTO. ELECTRONICS | 95086002 - Supplier Radio Repair Payment  | 11,154 miles | WARRANTY         |
| 03/14/2013  | 45091 - GREENWAY CHRYSLER-JEEP-DODGE, | 26860303 - Oil and Filter Change - All In | 9,564 miles  | SERVICE CONTRACT |
| 09/27/2012  | 45091 - GREENWAY CHRYSLER-JEEP-DODGE, | 26860303 - Oil and Filter Change - All In | 5,070 miles  | SERVICE CONTRACT |
| 01/25/2012  | 45091 - GREENWAY CHRYSLER-JEEP-DODGE, | 85900040 - Road Ready-Basic Prep          | 0 miles      | PREPARATION      |

## Open CAIRs

No Open CAIRs Information Available.